

FIRESPRINKPRO

FIRE SPRINKLER DESIGN STUDIO

END USER LICENSE AGREEMENT

(EULA)

Version 6.1

Effective Date: 27/08/2026

Issued by: Michael Fritz | admin@firesprinkpro.com | www.firesprinkpro.com

**© 2026 Michael Fritz trading as Velari Technologies (Pty) Ltd. All rights reserved.
8 Clifton Mews, 12 Poinsettia Place, Kingsburgh, KwaZulu-Natal, 4126, South Africa**

IMPORTANT — PLEASE READ BEFORE INSTALLING

This End User License Agreement is a legally binding contract between you and the Developer of FireSprinkPro. By downloading, installing, accessing or using the Application in any way, you confirm that you have read and understood this Agreement and agree to be bound by all its terms. If you do not agree, you must not install or use the Application and must delete any copies in your possession.

PLAIN ENGLISH SUMMARY

WHAT YOU NEED TO KNOW

This plain English summary does not replace the full Agreement below. It is provided as a helpful overview only. The full Agreement is legally binding.

Free Trial / Promo Code Access: You get full access to FireSprinkPro for a limited period at no charge. When it expires, access stops unless you choose to purchase.

One-Time Purchase: You pay once and receive a perpetual License to use FireSprinkPro, subject to the terms of this Agreement. Updates are included for the first 12 months from your purchase date.

Monthly Subscription: You pay a recurring monthly fee and receive full access to the Application including all Updates for as long as your subscription remains active. If you cancel, access ends at the close of your current billing period.

Devices: You can use FireSprinkPro on up to three (3) devices at the same time. To add a fourth device, you must first log out on one of your existing devices while it is online.

Who owns the software: Michael Fritz. His copyright in FireSprinkPro exists permanently and is not affected by the sale of any number of Licenses.

Your professional responsibility: FireSprinkPro is a tool to help you do your job. All designs and calculations you produce remain your professional responsibility. Always verify outputs against applicable standards.

What can get your License revoked: Sharing the app, trying to crack it, using it dishonestly, or behaving in a way that harms the Developer. Honest users have nothing to worry about.

If you obtained the Application through Apple's App Store: Section 14 sets out additional terms required by Apple. These apply only to Apple App Store users and supplement, rather than replace, the rest of this Agreement.

The full Agreement follows. Please read it.

1. PREAMBLE

This End User License Agreement ("Agreement") is entered into between:

Developer: Michael Fritz, trading as Velari Technologies (Pty) Ltd ("Developer", "we", "us" or "our")

Contact: admin@firesprinkpro.com | www.firesprinkpro.com

Jurisdiction: Republic of South Africa

and

User / Licensee: The individual who downloads, installs, accesses or uses the Application ("you" or "your")

This Agreement governs your use of FireSprinkPro — Fire Sprinkler Design Studio (the "Application"), including all its modules, features, content, updates and documentation.

By downloading, installing, accessing or using the Application in any way, you confirm that you have read, understood and agree to be bound by this Agreement. If you do not agree, you must not install or use the Application.

2. COPYRIGHT

2.1 Copyright Notice

© 2026 Michael Fritz trading as Velari Technologies. All rights reserved.

2.2 Ownership of Copyright

FireSprinkPro — Fire Sprinkler Design Studio is an original work created solely by Michael Fritz ("Author"). Michael Fritz is the sole author and copyright owner of the Application in its entirety, including but not limited to:

- All source code and object code.
- All algorithms, logic, data structures and calculation methods as implemented in the Application.
- All user interface design, layout, graphics and visual elements.
- All documentation, help text and written materials associated with the Application.
- All calculation report templates and output formats.
- The FireSprinkPro name, logo and associated branding.

2.3 How Copyright Arises

Copyright in the Application arises automatically under the Copyright Act 98 of 1978 of the Republic of South Africa from the moment of its creation. No registration is required for copyright to subsist. South Africa is a member of the Berne Convention, which means this copyright is automatically recognised in over 170 countries worldwide, including the United States of America, the United Kingdom, Australia and all major markets in which the Application is sold.

2.4 Sale of License Does Not Transfer Copyright

IMPORTANT — WHAT YOUR PURCHASE DOES AND DOES NOT INCLUDE

When you purchase a License to use FireSprinkPro, you are purchasing the right to use the Application under the terms of this Agreement. You are not purchasing the Application itself, its source code, its design or any other component of it. The sale of any number of Licenses does not diminish, transfer or affect Michael Fritz's copyright in the Application in any way. This is standard practice for all professional software worldwide.

The distinction is as follows:

- You own your License — the right to use the Application for the duration and on the terms applicable to your License type.
- You own your work product — all designs, calculations and reports you produce using the Application belong to you.
- The Developer owns the Application — the software, its code, its design and all components remain the Developer's intellectual property permanently.

2.5 Protection of Copyright

Any reproduction, distribution, modification, reverse engineering, decompilation or other use of the Application or any part of it beyond the rights expressly granted in this Agreement constitutes copyright infringement and may result in civil and criminal liability under applicable law.

The Developer reserves all rights not expressly granted in this Agreement

3. DEFINITIONS

In this Agreement the following terms have the meanings set out below:

"Agreement" — This End User License Agreement in its current version, including any amendments published by the Developer from time to time.

"Application" — The FireSprinkPro — Fire Sprinkler Design Studio mobile software application, including all its modules, features, content, documentation and any Updates released by the Developer.

"Billing Period" — The monthly period for which a Monthly Subscription fee is charged, commencing on the subscription start date and recurring on the same date each month.

"Calculation Output" — Any hydraulic calculation result, design layout, report, drawing export or other data produced by the Application during use.

"Developer" — Michael Fritz, trading as Velari Technologies, the sole creator, author and copyright owner of the Application.

"Device" — The mobile phone or tablet device on which the Application is installed and used by the User.

"Free Trial License" — A time-limited, no-charge License granted to allow evaluation of the Application, subject to clause 5.1.

"License" — The limited, non-exclusive, non-transferable right to install and use the Application as granted under this Agreement, in whichever form applies to you: Free Trial License, Promo Code License, One-Time Purchase License or Monthly Subscription License.

"Monthly Subscription" — A recurring monthly payment arrangement that grants the User continued access to the Application and all Updates for as long as the subscription remains active.

"Monthly Subscription License" — The License granted to a User who has enrolled in a Monthly Subscription, as described in clause 5.3.

"One-Time Purchase License" — A perpetual License granted upon payment of the Published Price, subject to the terms of this Agreement, as described in clause 5.2.

"Professional Standards" — The applicable fire sprinkler design codes, standards and regulations in force in the User's jurisdiction at the time of use, including but not limited to SANS, NFPA 13, EN 12845, FM Global and any applicable local authority requirements.

"Promo Code" — A unique code issued by the Developer that grants the holder a Free Trial License or a discounted or complimentary One-Time Purchase License, subject to the terms of clause 5.1.1.

"Published Price" — The purchase price for a One-Time Purchase License as published on the Developer's website or app store listing at the relevant time. The Published Price may be changed by the Developer at any time and the price applicable to any purchase is the Published Price at the date of that transaction.

"Subscription Fee" — The monthly amount payable by a Monthly Subscription user, as published on the Developer's website at www.firesprinkpro.com.

"Update" — Any bug fix, patch, performance improvement, new feature or new version of the Application released by the Developer.

"Update Subscription" — An optional fee-based arrangement available to One-Time Purchase License holders after the first year, entitling them to continued Updates on terms published by the Developer from time to time.

"User" — The individual who has been granted a License to use the Application under this Agreement.

4. NATURE OF THE LICENSE

4.1 What Is Granted

Subject to the terms of this Agreement, the Developer grants you a limited, non-exclusive, non-transferable, personal License to install and use the Application on your Device, in the form applicable to your License type as set out in Section 5.

The License is granted to you as a named individual. It is not granted to a company, team, department or device and may not be shared with or used by any other person.

You may install and use the Application simultaneously on up to three (3) Devices that you personally own or control. If your License is already active on three (3) Devices and you wish to activate the Application on an additional Device, you must first log out of the Application on one of your existing Devices — while that Device is connected to the internet — before the new Device can be activated. Where you obtained the Application through Apple's App Store, you must register and use your account with the same email address associated with your Apple ID.

Where you obtained the Application through Apple's App Store, this clause is supplemented by clause 14.2.

4.2 What Is Not Granted

This Agreement does not grant you any ownership of the Application, its source code, its design or any component of it. See Section 2 (Copyright) for a full explanation.

Except as expressly stated in this Agreement, you may not:

- Copy, reproduce, distribute or make the Application available to any third party in any form.
- Sell, sub-License, rent, lease, lend or transfer your License or any rights under this Agreement.
- Reverse engineer, decompile, disassemble or attempt to derive the source code of the Application.
- Modify, adapt, translate or create derivative works based on the Application or any part of it.
- Remove, alter or obscure any copyright notice, trademark, proprietary notice or other marking on or within the Application.
- Attempt to bypass, crack or circumvent any License verification, copy protection or security feature of the Application.
- Use the Application in any automated system or batch processing environment not contemplated by this Agreement without prior written consent.
- Use the Application for any unlawful purpose or in violation of any applicable law, regulation or Professional Standard.
- Share your login credentials, License key, promo code or access to the Application with any other person.

5. LICENSE TYPES

5.1 Free Trial License

The Developer may, at their sole discretion, offer a Free Trial License to prospective users. The Developer makes no commitment to offer any trial and reserves the right to withdraw, modify or decline to offer any Free Trial License at any time without notice or obligation.

When a Free Trial License is offered, the following terms apply:

- A Free Trial License grants full access to all features of the Application for the trial period specified by the Developer at the time of offer.
- The Free Trial License expires automatically at the end of the stated period. Upon expiry, access to the Application will cease unless a One-Time Purchase License or Monthly Subscription is obtained.
- No payment details are required to activate a Free Trial License unless otherwise stated at the time of offer.
- Only one Free Trial per person is permitted. Attempting to obtain multiple Free Trial Licenses is a breach of this Agreement.

5.1.1 Promo Code Access

The Developer may issue Promo Codes that grant access to the Application on terms communicated at the time of issue. A Promo Code may provide:

- A Free Trial License of a specified duration; or
- A discounted or complimentary One-Time Purchase License; or
- Such other access as the Developer specifies when the code is issued.

The following conditions apply to all Promo Codes:

- A Promo Code is personal to the recipient and may not be transferred, sold, shared or published.
- Each Promo Code may be redeemed once only.
- Promo Codes have an expiry date. Codes not redeemed before expiry have no value.
- The Developer reserves the right to deactivate any Promo Code that is misused, shared contrary to these terms, or redeemed fraudulently.
- Unless the Promo Code expressly states that it provides a permanent One-Time Purchase License, access granted by a Promo Code is time-limited and subject to the same terms as the Free Trial License.

5.2 One-Time Purchase License

Payment of the Published Price grants you a perpetual License to use the Application, subject to the terms of this Agreement remaining in effect and the Developer continuing to make the Application available.

The One-Time Purchase License includes all Updates released within twelve (12) months of your purchase date at no additional charge.

After the first twelve (12) months, the Developer may offer an Update Subscription to One-Time Purchase holders on terms published on the Developer's website at the time. There is no obligation to subscribe to Updates. The terms and availability of any Update Subscription are at the Developer's sole discretion.

5.2.1 Pricing

The price of a One-Time Purchase License is the Published Price displayed on the Developer's website at www.firesprinkpro.com or the relevant app store at the time of purchase. The Developer reserves the right to change the Published Price at any time. The price applicable to your purchase is the price confirmed at the time of your transaction.

No refund will be provided where the Published Price changes after the date of a User's purchase, except as required by applicable consumer protection law.

5.3 Monthly Subscription License

A Monthly Subscription grants you access to the Application and all Updates for as long as your subscription remains active and your Subscription Fee payments are current.

5.3.1 Billing and Renewal

The Monthly Subscription is a recurring arrangement. The following terms apply:

- The Subscription Fee is charged at the start of each Billing Period.
- The subscription renews automatically each month unless cancelled by you before the renewal date.
- Cancellation: You may cancel your Monthly Subscription at any time. Cancellation takes effect at the end of the current Billing Period. No refund is provided for any unused portion of the current Billing Period, except as required by applicable consumer protection law.
- If a scheduled payment fails and is not resolved within seven (7) days of the due date, the Developer may suspend or terminate your Monthly Subscription License without further notice.
- The Subscription Fee is published on the Developer's website at www.firesprinkpro.com and is subject to change. The Developer will provide reasonable advance notice of any fee increase. Continued use of the Application after the notice period constitutes acceptance of the revised fee.

5.3.2 Access on Cancellation or Non-Payment

IMPORTANT — ACCESS ENDS WITH YOUR SUBSCRIPTION

A Monthly Subscription License is active only while your subscription is current and payments are up to date. Unlike a One-Time Purchase License, a Monthly Subscription does not grant any perpetual right to use the Application. If your subscription is cancelled or lapses, all access to the Application will cease at the end of the current Billing Period.

Upon cancellation or lapse of a Monthly Subscription:

- Access to the Application will cease at the end of the current Billing Period.
- No perpetual License rights are acquired through payment of Monthly Subscription fees.

- Data stored locally on your Device remains accessible to you independently of the Application.
- You may re-subscribe at any time subject to the Subscription Fee then in effect.

5.3.3 Switching from Monthly Subscription to One-Time Purchase

A Monthly Subscription user may at any time elect to purchase a One-Time Purchase License at the Published Price then in effect. On doing so:

- The One-Time Purchase License takes effect immediately and the Monthly Subscription is cancelled.
- No credit or refund is provided for any Monthly Subscription payments already made.
- The standard One-Time Purchase License terms in clause 5.2 then apply.

6. UPDATES AND MAINTENANCE

6.1 Updates by License Type

Updates are provided as follows depending on your License type:

- Free Trial / Promo Code License: Updates are available only during the active access period.
- One-Time Purchase License: All Updates released within twelve (12) months of your purchase date are included at no charge. The availability of Updates beyond twelve months is at the Developer's discretion and may be subject to an Update Subscription on terms published from time to time.
- Monthly Subscription License: All Updates are included for the duration of the active subscription.

6.2 No Guarantee of Continued Development

The Developer makes no commitment to release Updates on any particular schedule or at any particular frequency. The Developer reserves the right to discontinue development, Updates or support for the Application at any time without notice and without obligation of refund.

The Developer's right to discontinue the Application or any part of it is expressly reserved. No License type confers a right to demand continued operation, development or support of the Application.

7. PROFESSIONAL DISCLAIMER AND LIMITATION OF LIABILITY

READ THIS SECTION CAREFULLY

This section limits the Developer's liability to you. It is an important part of the basis on which the Application is provided.

7.1 Professional Tool — Not a Substitute for Professional Judgement

FireSprinkPro is a tool designed to assist qualified fire sprinkler designers and engineers in their professional work. It is not a substitute for professional qualification, training, experience or judgement.

All designs, calculations, reports and other outputs produced using the Application remain the sole professional responsibility of the User. The User is responsible for:

- Verifying all Calculation Outputs against the applicable Professional Standards in their jurisdiction before submission or use.
- Ensuring all designs comply with all applicable codes, regulations, authority requirements and project specifications.
- Exercising independent professional judgement in all design decisions.
- Obtaining any required professional certifications, registrations or approvals in their jurisdiction.

7.2 No Warranty

THE APPLICATION IS PROVIDED “AS IS” WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. To the fullest extent permitted by applicable law, the Developer expressly disclaims all warranties including but not limited to:

- Any implied warranty of merchantability or fitness for a particular purpose.
- Any warranty that the Application will be error-free, uninterrupted, secure or free of defects.
- Any warranty that Calculation Outputs will be accurate, complete or compliant with any Professional Standard.
- Any warranty that the Application will remain available, or that the Developer will continue to operate, develop or support it.

Where you obtained the Application through Apple’s App Store, this clause is supplemented by clause 14.4.

7.3 Limitation of Liability

To the maximum extent permitted by applicable law, the Developer shall not be liable for any loss or damage arising from or in connection with your use of or inability to use the Application, including but not limited to:

- Loss of profits, revenue or business.
- Loss of or corruption of data.
- Project delays, cost overruns or project losses.
- Professional liability, regulatory fines or penalties.
- Claims made against you by any third party including clients, employers, regulators or authorities.
- The withdrawal, suspension or discontinuation of the Application for any reason, including by order of a court or regulatory authority.

- Any indirect, incidental, special, consequential or punitive damage of any nature.

In no event shall the Developer's total aggregate liability to you under this Agreement exceed the greater of: (a) the total amount paid by you to the Developer in the twelve (12) months preceding the claim; or (b) the minimum amount required by applicable law. In the case of a free License (Trial, Promo Code or otherwise), the Developer's liability shall be limited to the minimum amount permitted by applicable law.

7.4 Indemnification

You agree to indemnify, defend and hold harmless the Developer from and against any and all claims, losses, damages, costs and expenses (including reasonable legal fees) arising from:

- Your use of the Application.
- Any Calculation Output produced using the Application and relied upon by you or any third party.
- Your breach of any term of this Agreement.
- Your violation of any applicable law, regulation or Professional Standard.

8. INTELLECTUAL PROPERTY

8.1 Ownership

The Application and all its components — including source code, object code, algorithms, design, interface, content, documentation, report templates and all associated materials — are and remain the sole intellectual property and copyright of Michael Fritz. See Section 2 for the full copyright statement.

This Agreement does not transfer any ownership rights, title or interest in the Application to you. You acquire only the limited License rights expressly set out in this Agreement.

8.2 Trademarks

"FireSprinkPro" and "Fire Sprinkler Design Studio" are trade names of the Developer. The FireSprinkPro logo and associated branding are the property of the Developer. You may not use these marks in any way without the prior written consent of the Developer.

8.3 User Feedback

Any feedback, suggestions, ideas, bug reports or recommendations you provide to the Developer may be used by the Developer freely and without restriction, without obligation of confidentiality, attribution or compensation. You waive any claim to ownership of improvements the Developer may develop based on your feedback.

8.4 Your Calculation Outputs

All Calculation Outputs produced by you using the Application belong to you. The Developer claims no ownership over your professional work product. However, the Developer is not responsible for the accuracy, completeness or compliance of any Calculation Output. See clause 7.1.

9. TERM AND TERMINATION

9.1 Duration

This Agreement commences on the date you first install or use the Application and continues until terminated. The duration of your License depends on your License type:

- Free Trial / Promo Code License: Expires automatically at the end of the stated access period.
- One-Time Purchase License: A perpetual License subject to the terms of this Agreement and to the Developer's continued operation of the Application.
- Monthly Subscription License: Continues for each Billing Period in which the Subscription Fee is paid and until cancelled or terminated.

9.2 Termination and Revocation by the Developer

9.2.1 Termination with Notice

For minor breaches of this Agreement, the Developer will provide written notice specifying the breach. If not remedied within fourteen (14) days of that notice, the Developer may terminate the License immediately.

9.2.2 Immediate Revocation Without Notice

The Developer may revoke your License immediately, without notice and without obligation of refund, in any of the following circumstances:

- You breach clause 4.2 (Restrictions on Use) in any manner.
- You attempt to reverse engineer, crack, bypass or circumvent any License verification, copy protection or security feature of the Application.
- You share, sell, transfer or make your License or the Application available to any unauthorised person.
- You share, publish or transfer a Promo Code contrary to clause 5.1.1.
- You provide false or misleading information in connection with your License or purchase.
- You use the Application to deliberately produce false, misleading or fraudulent calculations or reports.
- You publish false, defamatory or malicious statements about the Application, the Developer or any associated person.
- You engage in any conduct that the Developer reasonably considers harmful to the reputation, commercial interests or intellectual property rights of the Developer.
- You use the Application in connection with any unlawful activity.
- Your conduct, in the Developer's reasonable opinion, constitutes abuse of the Application, the License or the Developer's goodwill.

9.2.3 Consequences of Revocation

Upon revocation under clause 9.2.2:

- All access to the Application is revoked immediately.
- No refund of any amount paid will be made except as required by applicable consumer protection law.
- The Developer reserves the right to pursue any further legal remedy available.
- A user whose License has been revoked under clause 9.2.2 may not acquire a new License without the prior written consent of the Developer.

9.3 Withdrawal or Discontinuation of the Application

The Developer reserves the right to withdraw, suspend or discontinue the Application or any part of it at any time, including as a result of legal proceedings, regulatory requirements, platform policy changes, or business circumstances. In such circumstances:

- One-Time Purchase License holders and Monthly Subscription License holders will be given reasonable notice where practicable.
- Monthly Subscription License holders whose subscriptions are cancelled as a result of discontinuation will receive a pro-rata refund of any prepaid Subscription Fees for periods not yet served, except where prohibited by applicable law.
- One-Time Purchase License holders are not entitled to a refund solely on the basis of discontinuation, except as required by applicable consumer protection law.
- The Developer's liability in such circumstances is limited as set out in clause 7.3.

9.4 Termination by the User

You may terminate this Agreement at any time by uninstalling the Application from all your Devices and deleting all copies. Monthly Subscription users should also cancel their subscription to avoid further charges. Termination by you does not entitle you to any refund except as required by applicable consumer protection law.

9.5 Survival

The following sections survive termination of this Agreement for any reason: Section 2 (Copyright), Section 7 (Professional Disclaimer and Limitation of Liability), Section 8 (Intellectual Property), clause 10.2 (Privacy — data already collected), Section 11 (Governing Law), Section 12 (General Provisions) and Section 14 (Apple App Store Terms).

10. PRIVACY AND DATA

10.1 Data Stored on Your Device

Project data, design files, calculation inputs and outputs created by you are stored locally on your Device. This data is not transmitted to the Developer without your explicit consent.

10.2 Technical Data

The Developer may collect limited technical data to support the operation and improvement of the Application, including device type, operating system version, application version number, crash reports and non-personally identifiable usage statistics.

10.3 Personal Information

Personal information you provide — including name, email address and professional details — will be used solely to administer your License, communicate with you about the Application and process payments. The Developer will not sell or disclose your personal information to third parties except as required by law or necessary to operate the Application.

The Developer processes personal information in accordance with the Protection of Personal Information Act 4 of 2013 (POPIA) and applicable regulations.

10.4 Payment Processing

Payment processing for One-Time Purchase and Monthly Subscription transactions is handled by third-party platforms (including app store operators). The Developer does not store your payment card details. Payment data is subject to the privacy policies of the relevant payment platform.

10.5 Third-Party Platforms

The Application is distributed through third-party platforms including the Apple App Store, Google Play Store and Supabase Cloud Services. Your use of these platforms is subject to their separate terms and privacy policies. The Developer is not responsible for the data practices of any third-party platform.

11. GOVERNING LAW AND DISPUTE RESOLUTION

11.1 Governing Law

This Agreement is governed by and construed in accordance with the laws of the Republic of South Africa, including the Electronic Communications and Transactions Act 25 of 2002, the Consumer Protection Act 68 of 2008 and the Protection of Personal Information Act 4 of 2013.

11.2 International Users

Users outside South Africa acknowledge that:

- This Agreement is governed by South African law regardless of where you are located.
- The Developer makes no representation that the Application complies with the laws of any jurisdiction other than South Africa.
- You are solely responsible for ensuring your use complies with all applicable local laws and regulations.

11.3 Dispute Resolution

In the event of a dispute the parties agree to:

- Written notice of the dispute sent to the contact details in this Agreement.
- Good faith negotiation within thirty (30) days of the notice.

- If negotiation fails, mediation before a mutually agreed mediator.
- If mediation fails or is refused, arbitration in South Africa under the rules of the Arbitration Foundation of Southern Africa (AFSA) or such other body as the parties agree.
- Nothing in this clause prevents either party from seeking urgent interim relief from a court of competent jurisdiction.

12. GENERAL PROVISIONS

12.1 Entire Agreement

This Agreement constitutes the entire agreement between you and the Developer regarding the Application and supersedes all prior discussions, representations, warranties and understandings.

12.2 Amendments

This Agreement is Version 6.1, effective 27/08/2026. The Developer may amend this Agreement from time to time. Where amendments materially affect your rights, the Developer will provide reasonable notice through the Application or by email. The current version of this Agreement is always available at www.firesprinkpro.com. Continued use of the Application after notification constitutes acceptance of the amended Agreement.

12.3 Severability

If any provision is found invalid or unenforceable it shall be modified to the minimum extent necessary to make it enforceable or severed if modification is not possible. Remaining provisions continue in full force.

12.4 Waiver

Failure by the Developer to enforce any provision on any occasion does not constitute a waiver of that provision or the right to enforce it on any future occasion.

12.5 Assignment

You may not assign this Agreement or any rights under it without prior written consent from the Developer. The Developer may assign this Agreement in connection with a sale or transfer of the business, provided the successor is bound by its terms.

12.6 Force Majeure

The Developer is not liable for delay or failure to perform obligations caused by circumstances beyond reasonable control, including acts of God, government action, court orders, internet outages, third-party platform failures or other force majeure events.

12.7 Notices

All formal notices must be in writing and sent to:

Developer: admin@firesprinkpro.com

User: The email address and unique identifier as generated by Google Play or the Apple App Store associated with your License registration.

Email notices are deemed received on the next business day following transmission, provided no delivery failure notification is received.

12.8 Contact

Email: admin@firesprinkpro.com

Website: www.firesprinkpro.com

8 Clifton Mews, 12 Poinsettia Place, Kingsburgh, KwaZulu-Natal, 4126, South Africa

13. ACCEPTANCE

BY DOWNLOADING, INSTALLING, ACCESSING OR USING THE APPLICATION IN ANY WAY, YOU CONFIRM THAT:

- You have read and understood this Agreement in its entirety.
- You agree to be bound by all terms and conditions of this Agreement.
- You are at least 18 years of age and have the legal capacity to enter into a binding contract.
- If accepting on behalf of an organisation, you have authority to bind that organisation.
- You understand that your access to the Application is governed by the License type applicable to you (Free Trial, Promo Code, One-Time Purchase or Monthly Subscription) and the terms set out in Section 5.
- You understand that the Application is a professional tool and that all Calculation Outputs remain your professional responsibility.

IF YOU DO NOT AGREE TO ANY PART OF THIS AGREEMENT, YOU MUST NOT INSTALL OR USE THE APPLICATION AND MUST DELETE ANY COPIES IN YOUR POSSESSION.

14. APPLE APP STORE TERMS

This Section applies only where you have obtained the Application through Apple's App Store. It supplements, and does not replace, the rest of this Agreement.

14.1 Relationship to Apple

This Agreement is concluded solely between you and the Developer, and not with Apple Inc. ("Apple"). Apple is not a party to this Agreement and bears no responsibility for the Application or its content. The Developer, not Apple, is solely responsible for the Application and its content. This Agreement does not conflict with the Apple Media Services Terms and Conditions, which you have had the opportunity to review.

14.2 Scope of License

Your License to use the Application on Apple-branded products is limited to Apple-branded devices that you own or control, and as permitted by the Usage Rules in Apple's Media Services

Terms and Conditions, including use by other accounts associated with your purchase through Family Sharing or volume purchasing, where such use is otherwise available.

14.3 Maintenance and Support

As between the Developer and Apple, the Developer is solely responsible for providing any maintenance and support for the Application, as set out elsewhere in this Agreement or as required by applicable law. Apple has no obligation to furnish any maintenance or support for the Application.

14.4 Warranty

As between the Developer and Apple, any product warranty, whether express or implied by law, is the Developer's sole responsibility to the extent not effectively disclaimed under Section 7. In the event of any failure of the Application to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price for the Application to you. To the maximum extent permitted by applicable law, Apple has no other warranty obligation whatsoever with respect to the Application, and any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty are the Developer's sole responsibility, as set out in Section 7.

14.5 Product Claims

As between the Developer and Apple, the Developer, not Apple, is responsible for addressing any claims by you or any third party relating to the Application or your possession and/or use of it, including but not limited to: (i) product liability claims; (ii) any claim that the Application fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection, privacy or similar legislation.

14.6 Intellectual Property Claims

As between the Developer and Apple, in the event of any third-party claim that the Application or your possession and use of it infringes that third party's intellectual property rights, the Developer, not Apple, is solely responsible for the investigation, defense, settlement and discharge of any such claim.

14.7 Legal Compliance

You represent and warrant that (i) you are not located in a country subject to a U.S. Government embargo or designated by the U.S. Government as a "terrorist supporting" country, and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties.

14.8 Third-Party Terms

You must comply with any applicable third-party terms of agreement when using the Application (for example, your mobile device or wireless data service agreement).

14.9 Third-Party Beneficiary

Apple and its subsidiaries are third-party beneficiaries of this Agreement, and upon your acceptance of this Agreement, Apple has the right (and is deemed to have accepted the right) to enforce this Agreement against you as a third-party beneficiary of it.

FireSprinkPro — Fire Sprinkler Design Studio

End User License Agreement | Version 6.1 | Effective Date: 27/08/2026

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